



Langley Hospice Society & Foundation Annual General Meeting April, 2013 - March, 2014

Executive Director & Presidents' Report

The last year has been a busy one for **Langley Hospice**, as we celebrated 30 years of compassion, care and support to the community we serve. We have come a long way from those early conversations around a kitchen table in the early 1980's. Those early conversations have developed into a rich and vibrant web of Langley Hospice Society programs and services, that allow our staff and volunteers to continue to deliver on our mission to provide compassionate support to help people live with dignity and hope while coping with grief and the end of life.

An increased focus on community engagement and awareness throughout the year saw some great opportunities for Langley Hospice staff and volunteers to continue the conversation about the importance of quality and accessible palliative care and bereavement support programs and services for all ages, and provided in the hospice residence, in the hospital, at home, and in the community. Staff and volunteers participated in numerous outreach activities and community presentations within the Langley School District, retirement and assisted-living residences, and other local community service organizations and committees.

Exciting new collaborations like the **West Fine Art Show ~ Remembering Betty**, September 6 – 8th, 2013, provided opportunities to raise important funds and awareness. This now annual event (www.westart.ca) was held in partnership with the West Fine Art Society by invitation from local artist, Murray Phillips, in memory of his wife Betty, who passed away in June of 2013. Murray spoke of their decision to move to the hospice residence and the important role that the residence, our volunteers and the hospice staff played in allowing Betty to 'live her dying well' and the decision they made together to give back. The event raised over \$18,000 in Betty's memory, and will see this year's show hosted by the Thunderbird Show Park in North Langley on September 5-7, 2014.

On September 26th, the community came together to help us celebrate at our **'Langley Hospice Society Anniversary Garden Party ~ Celebrating 30 Years'**, hosted on the grounds of our supportive programs centre. The Garden Party was well attended and saw our local Mayor(s), Jack Froese (TOL), and Ted Schaeffer (COL), and hospice founder, Jeanine McCarthy join the festivities. It was a fabulous opportunity to celebrate

and showcase the many Langley Hospice programs and services offered to the community. Thank you to the many sponsors, volunteers, donors and supporters, who helped make the event a success.

Langley Hospice staff and volunteers continue to provide important anticipatory, early and ongoing care and support programs for children, teens, adults and families, through our Supportive Programs Centre, the hospice residence, and in the community.

Throughout the year, our **Child and Youth Bereavement Program** saw a growing number of children and teens, and their caregivers, accessing 1:1 and group support as they journey through the loss of a loved one. This increase in access resulted in the decision to hire an additional part-time Child and Youth Bereavement Support Worker, and the introduction of a couple of new collaborative programs focused on supporting teens, including Yoga, and **'Moments In Focus – a Teen Photography Project'**. In addition to the already full complement of programming including day camps and **Camp Chrysalis**, our summer camp program; parenting workshops; and ongoing children's support groups, Linda Sheridan, our Child and Youth Coordinator, developed and delivered two 8-week child and youth bereavement trainings for volunteers, which were completed by 19 participants.

In 2013, our **Adult Bereavement Program** established the **Heart to Heart Widows Group** to meet the growing needs of a female demographic of clients who wished to seek support from other widows in the community. This group had an average of 6-10 participants, and resulted in many of the members transitioning in to one of our more "structured" general loss-support groups. What was demonstrated was that the Widows Group provided clientele, who were generally unaware of hospice services, with insight and experience to group work. Therefore, plans to create a walking group commenced, in order to provide a safe, non-judgmental environment for community members to seek the comfort of others who are grieving, without the pressure of having to share their story. The walking group, **Supportive Steps**, now has a steady amount of participants, all of whom who have now sought services in one form or another. This type of quality, client-centred programming allowed us to support more than 270 individuals through our one-to-one and group grief support programs.

(continued on page 2)

Our **Palliative Support Programs** offered 2, 10 week, (30hr) Basic Hospice Training Sessions, this year and saw more than 28 participants complete the training, many of which are pursuing volunteer opportunities at the residence, within the community, and in other LHS program areas, joining the more than 44 volunteers who support the residents with regular visits, tea service, music therapy and more. Due to the popularity of the music program, this year saw our volunteer musician increase his visits to two per week, providing regular opportunities for musical enjoyment for the residents and their families.

Langley Hospice's **Second Story Treasures Thrift Store** continues to be a thriving presence within the community of Walnut Grove. This year they celebrated their 15th Anniversary, and said farewell to retiring Store Manager, Diane Boyd. February saw them welcome Lori-Ann Mark into the managing role; she and her team support the store and the 80+ volunteers who have made it the 'best little department store in Walnut Grove'. They continue to be a strong and reliable revenue source for Langley Hospice, through the amazing commitment of time and talent from our volunteers, and loyal support from customers and donors throughout the community we serve.

Volunteers continue to be the at the core of everything we do. This year saw a significant increase of new volunteers, contributing to the 192 volunteers who gave us the gift of over 27,690 hours this past year. Volunteers give their tremendous gifts of time and talent to the following important Langley Hospice activities: the Foundation and Society boards; Second Story Treasures Thrift Store; palliative and bereavement support; children's program, office/administration; special events and our Caring Hands quilting group.

We would like to extend our gratitude to each and every one of our volunteers, donors and supporters for your role in helping Langley Hospice provide compassionate care and support to the community for more than 30 years!

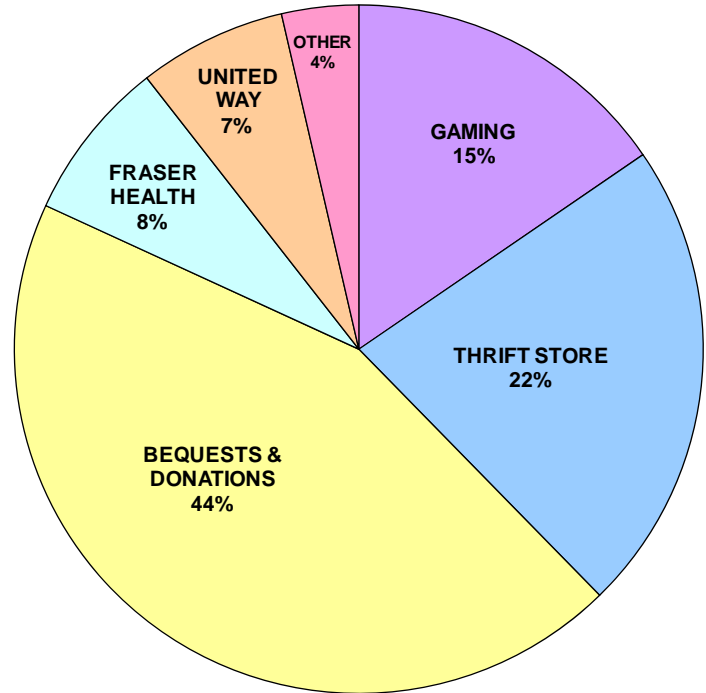
Respectfully submitted,

Shannon Todd Booth, Acting Executive Director
Kathy Derksen, President, Langley Hospice Society
Anne Dent, President, Langley Hospice Foundation

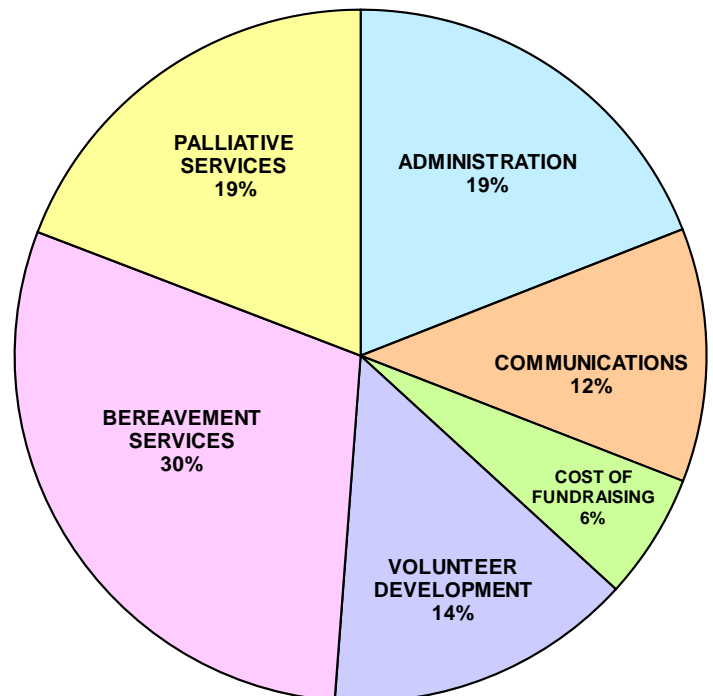


LANGLEY HOSPICE SOCIETY REVENUE/EXPENSES 2012/13

Revenue April 1, 2013—March 31, 2014



Expenses April 1, 2013—March 31, 2014



Langley Hospice Society ~ Strategic Planning Priorities 2012 - 2015

Strategic Objectives	Targets	Actions
1. Long Term Financial Stability	To sustain our diverse funding base to meet current services and create new capital and operational funding resources for future expansion and emerging needs.	<ul style="list-style-type: none"> • Hiring of a full-time Communications & Funds Development Coordinator • Increase of 3rd party fundraising events, including: the West Fine Art Show; LHS Garden Party; VanCity Shred-a-thon; Fraser Valley Orchid Society Show and Sale; Spanish Guitar with Bill Walker • Increase of engagement and support through sponsorship and gift-in-kind donations (G.I.K.), including Buy Low Foods, WestJet, Home Depot, and many more • Successful gaming grant application 2013/14 • Continued funding and support from United Way • Collaborations/Partnerships including undertaking a joint gala event with Langley Care Foundation, Celebrate A Life with the Langley Rivermen • Practicum student from Adler School of Professional Psychology – Community Service Practicum with a focus on Proposal Writing and Grant Applications
2. Increase Public Awareness and Community Profile	To establish Langley Hospice as the community's place to call or come to when facing end-of-life issues.	<ul style="list-style-type: none"> • Launch of brand website redesign by Askew Design • Relevant and strategic use of social media, including facebook, twitter, etc. • Information, education and outreach through community presentations, including the Langley Healthy Communities Partnership Committee, Surrey and Langley School Districts, Stepping Stones, Langley Seniors Resource Society, Langley Gardens, and Langley Community Services Society, Aldergrove Rotary, and more. • Increased media relations and engaging local print, radio and TV, resulting in coverage from The Langley Advance, Langley Times, Surrey Now, Global TV. • Membership and regular involvement with Langley Chamber of Commerce, Walnut Grove Business Association
3. Deliver a Wide Range of Superior Hospice Programs and Services	To maintain and enhance existing programs, while exploring innovative opportunities for new program development, to meet the psychosocial needs of clients and families.	<ul style="list-style-type: none"> • Over 5,640 individuals accessed Langley Hospice Society programs and services • Design, development and delivery of an 8-week Child and Youth Bereavement Support Training for Volunteers (2 sessions: 19 attendees) • Delivered four 10-week groups for children and teens , three parent workshops, four daycamps, and a 4-day summer camp for grieving children and teens (29 children, 34 teens, 53 caregivers, 20 volunteers) • 10-week Basic Hospice Training (2 sessions: 28 attendees) • Development and training of bereavement volunteers for the loss support groups and Supportive Steps walking group • Delivered important support programs for bereaved adults including: 3 11-week support groups, (50), a second-step group (20), widows group (8), yoga group (6), Journey Through the Holidays (50), Spring Memorial (40), one-to-one support (240) • Decision to hire a part-time Child and Bereavement Support Worker • Presentations on "Cycle of Life" and grief awareness and support to Planning 10 Classes throughout the Langley School District (3 schools, 16 classes, 461 students) • 44 client volunteers continue to provide quality support to the residents and their families; 28 potential volunteers completed our 10-week Basic Hospice Training Program; volunteers provided with opportunities for spiritual and feeding training.
4. Team Environment and Workforce Development for Staff and Volunteers	Strive to maintain a positive, caring culture conducive to work-life balance, performance excellence, full participation, personal and professional growth.	<ul style="list-style-type: none"> • Training and development of staff through attendance at a variety of relevant workshops and training including: BCHPCA Forum, Adolescents In Grief, Dr. Alan Wolfelt, and more • Staff:Board Planning Day: January 25, 2014—SWOT analysis; overview of strategic plan • Annual volunteer recognition events (2) were attended by over 120 volunteers • Additional training and support of staff in utilizing new website design tools • Giftworks continues to be a valuable support in recording relevant volunteer and donor statistics, and staff reports • Successful practicum student supervision for UCFV, Adler School of Professional Psychology
5. Delivery of Excellent Hospice-Palliative Care in Partnership with Fraser Health	To ensure that all citizens facing end-of-life issues in our community have access to a wide range of services including medical and alternative modalities.	<ul style="list-style-type: none"> • Participation and chairing of the Health Advisory Committee (HAC) • Advocacy and communication around the importance of a new, long term Hospice Residence to serve the community in consultation with Fraser Health and Langley Memorial Hospital Foundation as they continue with the high-level "Site Master Concept Planning" process • Continued excellence in support of the interim Langley Hospice Residence, both financially and through our Palliative Client Volunteer Program

Many thanks to all of our very generous supporters and donors!

April 1, 2013—March 31, 2014

Under \$250

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Harprit Ahluwalia
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Zodiac Hurricane Technologies Inc.

\$1,000+

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Riverwynde Social Club
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\$5,000+

Estate Of Margaret Preston



**Langley Hospice
Society**



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Second Story Treasures

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Lori-Ann Mark

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Deborah Campbell

Kathy Sawatzky

Kathy Derksen, Dr. Maureen Adamson and Shannon Todd Booth



The First Annual Garden Party was held September 26 on the grounds of our Supportive Programs Centre.

A Look At 2013/14

Some of our client volunteers at their annual summer potluck.



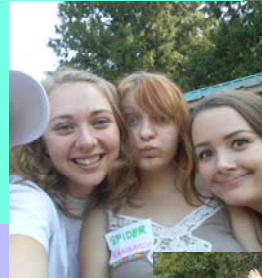
Shivani Kaushik, Adult Program Coordinator



Michele Coleman, Sydney MacPherson, Jeannine McCarthy, Lois McLeay and Bonnie Greenlee at the Garden Party



Camp Chrysalis 2013 LHS Staff and 13 volunteers hosted 27 children for four days of fun, friendship and sharing.



Artist Brian Croft and Red Robinson at The West Fine Art Show

The West Fine Art Show ~ "Remembering Betty" September 6-8, 2013 (www.westart.ca)



Murray Phillips, well-known local artist and show organizer.



Camp volunteers with Children/Youth Coordinator, Linda Sheridan



Many thanks to Teck Construction, Otter Co-op, Telus, Fraser Valley Orchid Society and all of our many donors and supporters!!





LANGLEY HOSPICE SOCIETY
30 Years of Compassionate Support

Join Us AT OUR GARDEN PARTY

THURSDAY, SEPTEMBER 26, 2013

5:00 PM TO 8:00 PM

Tickets
\$30

Mix and mingle on the grounds of the Langley Hospice Society's Supportive Programs centre for our garden cocktail party. Enjoy passed canapés and wine in the gardens as we celebrate 30 years of service to our community.

The evening includes live entertainment, a silent auction, passed canapés, and organic VQA wines.

Purchase tickets by calling 604 530-1115 or in person at the Langley Hospice Society, 20660 48th Avenue, Langley.

LANGLEYHOSPICE.COM

Your support helps the Langley Hospice Society deliver important programs and services to our community.

LangleyAdvance



THE FRASER VALLEY ORCHID SOCIETY PRESENTS

World of Orchids

2013 ANNUAL SHOW AND SALE
SATURDAY, NOVEMBER 2 - 9 AM TO 5 PM
SUNDAY, NOVEMBER 3 - 10 AM TO 4 PM

George Preston Recreation Centre
20699 42nd Avenue, Langley, BC
General Admission \$7.00
Seniors & Students \$6.00
Children under 12 years Free

www.fraservalleyorchidsociety.com



In Partnership
with the
Langley Hospice Society



Langley Hospice Society Presents *An Evening of Spanish Guitar* with Bill Walker

Tickets: \$10.00 available at the Langley Hospice Society
Date: Thursday, January 16th
Time: 7:00pm to 9:00pm
Location: Langley Hospice Supportive Programs Centre
20660—48th Avenue, Langley BC
Phone: 604.530.1115

Please join us in a "Coffee House" atmosphere, for a fun evening of entertainment and refreshments as we enjoy listening to Bill Walker explore some of the natural tones and moods of the Spanish Guitar.

Refreshments Entertainment Basket Raffle and More

Proceeds to benefit the
Langley Hospice Society
www.langleyhospice.com



Admission Free

September 6 - 8
2013
Fourth Annual

the West Fine Art Show Remembering Betty

19339 - 8th Ave. Surrey, B. C.

Featuring some of the finest artists in West

Murray Phillips, Gaye Adams, Craig Benson,
June Bloye, Carmel Clare, Brian Croft,
Bryan Coombes, Debra Gow, Lalita Hamill,
Denise Lemaster, Mark Hobson, Doug Levitt,
Esther Sample, Nathan Scott, Joe Smith,
Dennis Webber

Red Robinson and Shell Busey

Hosted by Senator Gerry St. Germain and his wife Margaret at their Indian Springs Land and Cattle Co ranch in beautiful South Surrey, B.C.

Sept 6 Opening 7pm
with Red Robinson till 10pm

Sept 7 Open 9 - 4
Pancake Breakfast with Shell Busey till 11am

Sept 8 Open 10 - 4

Music by John Gilliat and Exit 58

In support of Langley Hospice Society
www.langleyhospice.com

video and more at:

www.westart.ca

